

JOB POSTING

Job Title: Restaurant Server

Job Status: Permanent – Part Time

Start Wage: \$19.60 per hr. to \$20.10 per hr (at 1yr.) + gratuities

Summary of Position:

The Server represents Aura Waterfront Restaurant + Patio at Inn at Laurel Point, delivering a refined West Coast dining experience inspired by seasonality, a sense of place, and thoughtful hospitality. Set within a waterfront city setting, the Server engages guests with warmth, professionalism, and genuine care, creating memorable experiences through attentive and gracious service.

A skilled hospitality professional, the Server brings a passion for locally inspired cuisine, wine, and spirits, and takes pride in sharing knowledge of ingredients, preparation, and pairings in a manner that feels natural and approachable. Through calm, polished execution and attention to detail, the Server supports an elevated yet welcoming dining environment that reflects Aura's culinary philosophy and the Inn at Laurel Point's commitment to excellence.

Responsibilities:

- Consistently deliver an exceptional, personalized guest experience through gracious, anticipatory, and detail-oriented service
- Welcome guests with warmth, professionalism, and poise, establishing a refined first impression
- Uphold an impeccable standard of presentation, demeanor, and service etiquette at all times
- Provide confident, knowledgeable guidance on menu selections, wine pairings, and beverages to enhance the guest experience and drive sales
- Execute accurate and efficient order entry, billing, and payment processing using the POS system
- Present and serve food and beverages with elegance, attention to detail, and adherence to timing and quality standards
- Maintain a pristine dining environment through attentive table maintenance, clearing, and resetting
- Complete all opening, closing, and side duties to the highest standard of cleanliness, organization, and readiness
- Demonstrate comprehensive knowledge of menus, ingredients, preparation methods, and culinary techniques; continuously expand food and wine expertise
- Communicate with guests and colleagues in a polished, respectful, and solution-oriented manner to ensure seamless service delivery
- Collaborate effectively with kitchen, management, and service teams to support smooth operations and uphold service excellence

- Provide informed recommendations regarding Inn amenities and local attractions to enhance the overall guest stay
- Adhere to all Inn at Laurel Point policies, service standards, and health and safety regulations

Job Requirements:

- Minimum one year of experience in an upscale or fine-dining restaurant environment
- Demonstrated commitment to a welcoming, guest-focused approach to service, with attentiveness to guest needs and the overall dining experience
- Demonstrated reliability, including consistent attendance and punctuality, and a clear understanding of the impact reliability has on team performance and guest experience
- Solid understanding of professional wine service; wine knowledge and pairing experience considered an asset
- Strong interest in food and culinary culture, with a desire for continuous learning
- Demonstrated ability to maintain composure, professionalism, and sound judgment under pressure while meeting the demands of a high-volume, high-expectation service environment
- Proven ability to work independently with minimal supervision while maintaining high standards
- Excellent verbal communication skills and polished interpersonal presence
- Positive, enthusiastic, and team-oriented approach to service
- Professional appearance, demeanor, and strong attention to detail
- Ability to follow established service standards, procedures, and scheduling practices while maintaining professionalism
- Receptive to coaching and feedback, with a willingness to continuously refine service skills
- Valid FoodSafe Level 1 and Serving It Right certifications
- Physical ability to lift up to 30 lbs and perform the physical demands of service
- Flexible availability, including early mornings, evenings, weekends, and statutory holidays
- Alignment with and commitment to the Inn at Laurel Point's core values **of Excellence, Respect, Curiosity, and Stewardship**

Reports To: Outlets Manager, Director and Food and Beverage

Closing Date: Please submit your application as soon as possible as applications are reviewed daily

Apply Now! Please email your resume to careers@laurelpoint.com For more information, please visit our Careers page at www.laurelpoint.com/careers

What's in it for you?

- Competitive Wages
- A fun & friendly workplace culture that embraces diversity
- Cross-training opportunities to grow your skills
- Best staff meal in town and by the way, it's free!

- Complimentary parking on non-restricted days during the off-season
- Comprehensive benefits package
- Colleague of the month recognition program
- BBQs on our stunning Terrace patio, free themed year-end Gala to thank you
- Aura waterfront restaurant + patio staff discount - 50%
- Need a staycation? We've got you covered, after your 1-year work anniversary, enjoy a complimentary one night stay including breakfast for 2
- Friends & Family hotel discount (so you can show off your amazing workplace)
- Candidate referral bonus - \$500
- Industry discounts
- Workshops
- Cross-training opportunities
- Skill and advancement training programs
- Shower and locker facilities

Thank you for considering Inn at Laurel Point as your employer of choice!