

Outstanding Workplace of the Year Award, Chamber of Commerce
Employer of the Year Award, Tourism Vancouver Island
British Columbia Hotel Association Housekeeping Award

Job title: Houseperson

Job Status: Permanent, Full Time

Signing Bonus: \$500 (\$200 on joining + \$300 after completing probation)

Wage: \$21.85 - \$22.35 per hour plus a comprehensive extended health benefits package

Summary of Position:

The Houseperson is responsible for ensuring that the public areas are presented according to Inn at Laurel Point standards, while also focusing on creating an atmosphere of warm guest service, teamwork and excellence.

Responsibilities:

- To be health & safety conscious and actively involved in maintaining a safe work environment
- Complies with the Inn at Laurel Point's procedures and code of ethics
- Assist the Room Attendants in bringing them required supplies
- Maintain the cleanliness of the hallways and public areas
- Maintain the cleanliness of the public and staff washrooms
- Performs other tasks as assigned by management
- Upholds the highest standard of internal and external customer service at all times

Qualifications:

- Previous guest service and/or Housekeeping experience an asset
- Proven self-motivation, ability to work well with minimum supervision
- Excellent guest service skills
- Excellent organization and communication skills
- Must have a high level of attention to detail
- Must be able to embrace the 4 core values of the Inn at Laurel Point: Excellence, Respect, Curiosity and Stewardship

Job Requirements:

- Candidates must be fully available to work Monday through Sunday
 - Candidates must be available to work varying shifts, including shifts that may start as early as 3:30am, and evening shifts that may end as late as midnight
 - Must be physically fit and able to carry/move heavy loads - up to 50 pounds
 - Must be legally permitted to work in Canada
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Reports To: Housekeeping Manager

Closing Date: Please submit your application as soon as possible as applications are reviewed daily

Apply Now! Please email your resume to careers@laurelpoint.com. For more information, please visit our Careers page at www.laurelpoint.com/careers

What's in it for you?

- Competitive Wages
- A fun & friendly workplace culture that embraces diversity
- Cross-training opportunities to grow your skills
- Best staff meal in town and by the way, it's free!
- Complimentary parking on non-restricted days during the off-season
- Comprehensive benefits package
- Colleague of the month recognition program
- Summertime volleyball on Sticky Wicket rooftop, BBQs on our stunning Terrace patio, free themed year-end Gala to thank you
- Aura waterfront restaurant + patio staff discount – 50%
- Need a staycation? We've got you covered, after your 1-year work anniversary, enjoy a complimentary one night stay including breakfast for 2
- Friends & Family hotel discount (*so you can show off your amazing workplace*)
- Candidate referral bonus - \$500
- Industry discounts
- Workshops
- Cross-training opportunities
- Skill and advancement training programs
- Shower and locker facilities

Thank you for considering Inn at Laurel Point as your employer of choice!
