



Inn at Laurel Point

Job Title: Maintenance Worker

Job Status: Permanent, Full-time

Summary of Company:

Inn at Laurel Point is an elegant, Pacific Rim-inspired waterfront hotel located downtown on Victoria's Inner Harbour. It was the first carbon-neutral hotel in BC and, Condé Nast Traveler has rated the Inn as one of the top 25 hotels in Canada.

Summary of Position:

The Maintenance Worker assists the Maintenance Manager with the maintenance and repair of all areas of the hotel.

Responsibilities:

- To maintain and repair the hotel's guest rooms, pool, mechanical rooms and public areas
- Maintain a high level of professionalism, providing exceptional guest service at all points of contact
- Assist with furniture moving, when requested
- Perform all general maintenance duties assigned by the Head of Maintenance and by the Manager on Duty
- Assist tradesmen when needed
- Comply with all company policies and procedures as outlined
- Operate and maintain equipment in a safe manner
- Have complete knowledge of hotel fire standards and procedure
- Maintain compliance of all Health & Safety programs

Qualifications:

- Proven maintenance background, including electrical, carpentry, and plumbing experience an asset
- Hard working individual, self-motivated
- Ability to work with limited supervision
- Ability to troubleshoot and problem solve
- A strong team player with a passion for internal guest service
- Good communication skills and rapport with the general public
- Must be able to embrace the 4 core values of the Inn at Laurel Point: Excellence, Respect, Curiosity and Stewardship

Reports To: Maintenance Manager

Job Requirements:

- Flexible availability for shift work

- Must be fully available to work weekdays, weekends and statutory holidays
- Must be able to lift 40lbs on a regular basis

Wage: \$15.36/hr to start; \$17.92/hr after 6 months; \$20.48/hr after 1 year

Closing Date: Please submit your application as soon as possible as applications are reviewed daily

What's in it for you?

- Competitive Wages
- Comprehensive medical and extended health benefits package
- Employer-sponsored RRSP contribution program
- A fun & friendly workplace culture that embraces diversity
- Cross-training opportunities to grow your skills
- Best staff meal in town and by the way, it's free!
- Complimentary parking on non-restricted days during the off-season
- Colleague of the month recognition program
- Summertime volleyball on Sticky Wicket rooftop, BBQs on our stunning Terrace patio, free themed year-end Gala to thank you
- AURA waterfront restaurant + patio staff discount - 50%
- Friends & Family hotel discount (*so you can show off your amazing workplace*)
- Candidate referral bonus
- Industry discounts
- Workshops
- Cross-training opportunities
- Skill and advancement training programs
- Shower and locker facilities

We won't give you a job. We'll give you a lifestyle.

- **Do you strive for excellence?** It's one of our benchmarks - in relationship, fair business practice and in the standards we uphold.
- **Do you uphold respect?** Respect for guests and colleagues is paramount. It's our foundation for learning and growing.
- **Are you curious?** Seeking to understand and challenge conventional thinking allows us all to find new ways to succeed.
- **Are you responsible?** As stewards and caretakers, we aim to leave a legacy of independence, innovation and responsibility in all we do.

We're looking for people who want a career that defines who they are. Because this is not just a job. It's an expression of your values and ours. We're more chameleons than corporate. More approachable than distant. Yet we're always professional and 100% committed.

We also value innovation. We want people who prefer to count on their inner resources and flexibility over rigid policies and procedures. And in return, we'll treat you as we do our guests: with sincerity, an open mind and respect.

This is a company for real people. Interesting people. People in search of a place to stay and make a difference. If that's you, let us know.